

# Programs

## (Guidelines/Limitations)

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### Office and Other Outpatient Services

[Refer to WAC 388-531-0950]

In addition to the limitations on services indicated in the fee schedule, the following limitations apply:

#### MAA covers:

- One office or other outpatient visit per non-institutionalized client, per day for an individual provider (except for call-backs to the emergency room per WAC 388-531-0500).
- ✓ Certain procedures are included in the office call and cannot be billed separately.
 

**Example:** Ventilation management (CPT codes 94656, 94657, 94660, and 94662) is not reimbursed separately when billed in addition to an Evaluation and Management (E&M) service, even if the E&M service is billed with modifier 25.
- ✓ Bill the appropriate level of E&M history and physical procedure **prior to performing dental surgery** in an outpatient setting. For clients assigned to an MAA managed care plan, bill MAA directly for history and physical claims for dental surgery with the appropriate ICD-9-CM dental diagnosis code. Indicate in the *Comments* section of the claim form that the service is a history and physical prior to dental surgery.
- Two physician visits per month for a client residing in a nursing facility or an intermediate care facility.
- One physical examination per client, per year for clients with developmental disabilities as identified on the DSHS medical ID card. Use HCPCS procedure code T1023 with modifier HI and an ICD-9-CM diagnosis code from the range V79.3-V79.9 to bill for an annual exam.

## Children's Primary Health Care (CPT codes 99201-99215)

- MAA pays a higher reimbursement rate for primary health care performed in the office setting (CPT codes 99201-99215) for children 20 years of age and younger. These are the only services that are reimbursed at the higher rate.
- If a child who is younger than one year of age **has not been issued** an individual Patient Identification Code (PIC), use the mother's or the father's PIC, and put a "B" in field 19 on the HCFA-1500 claims form. **In addition, you must add modifier HA to CPT codes 99201-99215 only** in order for the service to be reimbursed at the higher fee. If the mother is enrolled in an MAA managed care plan, newborns will be enrolled in the same managed care plan as their mother.

## Hospital Inpatient and Observation Care Services

(CPT codes 99217-99239)

[Refer to WAC 388-531-0750]

### MAA covers:

- One inpatient hospital call per client, per day for the same or related diagnoses. If the call is included in the global surgery reimbursement, MAA does not reimburse separately. (See the Surgical Services Section; page F.16 for information on global surgery policy.)
- Professional inpatient services (CPT codes 99221-99223) during the global surgery follow-up period only if they are performed on an emergency basis and are unrelated to the original surgery. Use modifier 24 to indicate that the service is unrelated to the original surgery.



**Note:** MAA reimburses providers for CPT codes 99221-99223 for scheduled hospital admissions during the follow-up period only when billed with a modifier 24.

- A hospital admission (CPT codes 99221-99223) billed by a psychiatrist in combination with one of the following:
  - ✓ A psychiatric diagnostic or evaluative interview examination (CPT code 90801); or
  - ✓ For children 20 years of age and younger, an interactive psychiatric diagnostic interview exam (CPT code 90802).

**MAA does not cover:**

- A hospital admission (CPT codes 99221-99223) and a planned surgery when billed in combination. The hospital admission is included in the global fee for the surgery.
- Inpatient or observation care services [including admission and discharge services (CPT codes 99234-99236)] for stays of less than 8 hours on the same calendar date.

**Other Guidelines:**

- When a client is admitted for observation care for less than 8 hours and is discharged on the same calendar date, providers must bill using CPT codes 99218-99220. MAA does not reimburse providers separately for discharge services.
- When a client is admitted for observation care and is discharged on a different calendar date, providers must bill using CPT codes 99218-99220 **and** observation discharge CPT code 99217.
- When a client qualifies for an inpatient hospital admission and is discharged on a different calendar date, providers must bill using CPT codes 99221-99233 **and** hospital discharge day management CPT code 99238 or 99239.
- When a client qualifies for an inpatient hospital admission and is discharged on the same calendar date, providers must bill using CPT codes 99234-99236. MAA does not reimburse providers separately for hospital discharge day management services.
- Providers must satisfy the documentation requirements for both admission to and discharge from inpatient or observation care in order to bill CPT codes 99234-99236. The length of time for observation care or treatment status must also be documented.

## Detoxification Services

For clients receiving alcohol and/or drug detoxification services in an MAA-enrolled hospital-based detoxification center, providers must bill as follows:

| Procedure Code-Modifier | Brief Description  | Limitations   |
|-------------------------|--|---|
| H0009                   | Alcohol and/or drug services<br>[ <i>bill for the initial admission</i> ]                              | Limited to one per hospitalization. Restricted to ICD-9-CM diagnosis codes 292.0-292.9, 303.0-305.03, 305.2-305.93, and 790.3 |
| H0009-TS                | Alcohol and/or drug services with follow-up service modifier<br>[ <i>bill for any follow-up days</i> ] |   |



**Note:** Bill MAA directly for clients enrolled in an MAA managed care plan.

## Emergency Physician-Related Services (CPT codes 99281-99285) [Refer to WAC 388-531-0500]

- For services performed by the physician assigned to, or on call to, the emergency department, bill MAA using CPT codes 99281-99285.



**Note:** For multiple emergency room (ER) visits on the same day with related diagnoses, the time(s) of the additional visit(s) must be noted in the *Comments* section of the claim form.

- MAA does not reimburse emergency room physicians for hospital admissions (e.g., CPT codes 99221-99223) or after-hours services (e.g., CPT codes 99050, 99052, or 99054).
- Physicians who perform emergency room services **must not** bill modifier 54 when billing MAA for surgical procedures.
- Physicians who provide only the follow-up services for minor procedures performed in emergency departments must bill the appropriate level of office visit code without modifier 55.

## End-Stage Renal Disease (ESRD)

(CPT codes 90935, 90937, 90945, and 90947)

- Reimbursement is limited to one dialysis procedure per day.
- If a separately identifiable service is performed on the same day as a dialysis service, you may bill any of the following E&M procedures codes with modifier 25:
  - ✓ 99201-99205 Office or Other Outpatient Visit: New Patient;
  - ✓ 99211-99215 Office or Other Outpatient Visit: Established Patient;
  - ✓ 99221-99223 Initial Hospital Care: New or Established Patient;
  - ✓ 99238-99239 Hospital Discharge Day Management Services;
  - ✓ 99241-99245 Office or Other Outpatient Consultations: New or Established Patient; and
  - ✓ 99291-99292 Critical Care Services.
- Reimbursement for any other E&M service performed on the same day is included in the reimbursement for the dialysis service.

## Critical Care (CPT codes 99291-99292)

[Refer to WAC 388-531-0450]



**Note:** For neonatal or pediatric critical care services, see page B.10.

### What is critical care?

Critical care is the direct delivery and constant attention by a provider(s) for a critically ill or critically injured patient. A critical illness or injury acutely impairs one or more vital organ systems such that there is a high probability of imminent or life threatening deterioration in the patient's condition.

Critical care involves high complexity decision making to assess, manipulate, and support vital system function(s); to treat single or multiple vital organ system failure; and/or to prevent further life threatening deterioration of the patient's condition.

Providing medical care to a critically ill, injured, or postoperative patient qualifies as a critical care service only if both the illness or injury and the treatment being provided meet the above requirements. Critical care is usually, but not always, given in a critical care area, such as the coronary care unit, intensive care unit, pediatric intensive care unit, respiratory care unit, or the emergency care facility. Services for a patient who is not critically ill but happens to be in a critical care unit are reported using other appropriate E&M codes.

## Billing for Critical Care

When billing for critical care, providers must bill using CPT codes 99291-99292:

- For the provider's attendance during the transport of critically ill or critically injured clients 25 months of age or older to or from a facility or hospital.
- To report the total duration of time spent by a physician providing critical care services to a critically ill or critically injured client, even if the time spent by the physician on that date is not continuous. For any given period of time spent providing critical care services, the physician must devote his or her full attention to the client and cannot provide services to any other patient during the same period of time.



**Note:** Surgery, stand-by, or lengthy consultation on a stable client does not qualify as critical care.

## Where is critical care performed?

Critical care is usually performed in a critical care area of a hospital, such as a(n):

- Coronary care unit;
- Intensive care unit;
- Respiratory care unit; or
- Emergency care facility.

## MAA covers:

- A maximum of 3 hours of critical care per client, per day.
- Critical care provided by the attending physician who assume(s) responsibility for the care of a client during a life-threatening episode.
- Critical care services provided by more than one physician if the services involve multiple organ systems (unrelated diagnosis). However, in the emergency room, payment for critical care services is limited to one physician.

**The following services (with their corresponding CPT codes) are included in critical care. Do not bill these separately:**

- Vascular access procedures (36000, 36410, 36415 - 36416, 36540, and 36600);
- Gastric intubation (43752 and 91105);
- Chest x-rays (71010, 71015, and 71020);
- Temporary transcutaneous pacing (92953);
- The interpretation of cardiac output measurements (93561-93562);
- Ventilator management (94656-94657, and 94660-94662);
- Pulse oximetry (94760-94762); or
- Blood gases, and information data stored in computers (e.g., ECGs, blood pressures, hematologic data) (99090).

## **Physician Standby Services (CPT code 99360)**

**[Refer to WAC 388-531-1250]**

MAA covers physician standby services when those services are requested by another physician and involve prolonged physician attendance without direct (face-to-face) client contact.



**Note:** The standby physician cannot provide care or services to other patients during the standby period.

## **Limitations**

- Standby services of less than 30 minutes are not covered.
- After the first 30 minutes, subsequent periods of standby services are covered only when a full 30 minutes of standby is provided for each unit billed.

**MAA does not cover physician standby services when:**

- The provider performs a surgery that is subject to the "global surgery policy" (refer to page F.16);
- Billed in addition to any other procedure code, with the exception of CPT codes 99431 and 99440; or
- When the service results in an admission to a neonatal intensive care unit (CPT 99295) on the same day.

**Prolonged Services (CPT codes 99354-99357)**

[Refer to WAC 388-531-1350]

**MAA covers prolonged services:**

- Up to three hours per client, per diagnosis, per day.



**Note:** The time counted toward payment for prolonged E&M services includes only direct face-to-face contact between the provider and the client, whether or not the services were continuous.

- Only when the provider performs one of the services listed below for the client on the same day:

**Prolonged  
CPT Code**

**Other CPT Code(s)**

|       |   |
|-------|---|
| 99354 | 99201-99215, 99241-99245, 99301-99350             |
| 99355 | 99354 and one of the E&M codes required for 99354 |
| 99356 | 99221-99233, 99251-99255, 99261-99263             |
| 99357 | 99356 and one of the E&M codes required for 99356 |



**Note:** Both the prolonged services CPT code **and** any of the “Other CPT Codes” listed above **must** be billed on the **same** claim.



## Osteopathic Manipulative Therapy (CPT codes 98925-98929)

[Refer to WAC 388-531-1050]

### MAA covers:

- Ten (10) osteopathic manipulations per client, per calendar year.
- Osteopathic Manipulative Therapy (OMT) services only when provided by an osteopathic physician licensed under chapter 18.71 RCW.
- OMT services by body regions. Body regions are defined as:
  - ✓ head
  - ✓ thoracic
  - ✓ sacral
  - ✓ lower extremities
  - ✓ rib cage
  - ✓ cervical
  - ✓ lumbar
  - ✓ pelvic
  - ✓ upper extremities
  - ✓ abdomen and viscera
- One OMT procedure code in the range 98925-98929 per client, per day. Bill using the CPT code that describes the number of body regions involved. For example, if three body regions are manipulated, bill one unit of CPT code 98926.
- An E&M service (billed with modifier 25) in addition to the OMT, under one of the following circumstances:
  - ✓ When a provider diagnoses the condition requiring OMT and provides the therapy during the same visit;
  - ✓ When the existing condition fails to respond to OMT or significantly changes, requiring E&M services beyond those considered included in the manipulation codes; or
  - ✓ When the provider treats the client for a condition unrelated to the OMT during the same encounter.

Justification for the E&M and OMT services must be documented and retained in the client's record for review.



**Note:** MAA **does not cover** physical therapy services performed by osteopathic physicians.

## Newborn Care

To assist providers in billing CPT codes with "newborn" in the description, MAA defines a newborn as younger than one year of age.

### MAA covers:

- One newborn evaluation per newborn using either CPT code 99431 (hospital) or 99432 (birthing center or home births).
- Subsequent hospital care (other than initial evaluation or discharge) using CPT code 99433.
- Discharge services using either CPT code 99238 or 99239 for newborns admitted and discharged on different days.
- One newborn evaluation and discharge per newborn performed on the same day using CPT code 99435.



**Note:** MAA covers circumcisions (CPT codes 54150 and 54160) only with medical ICD-9-CM diagnosis codes 605 (Phimosis), 607.1 (Balanoposthitis), or 607.81 (Balanitis Xerotica).

## Neonatal Intensive Care Unit (NICU)/ Pediatric Intensive Care Unit (PICU) (CPT codes 99293-99296) [Refer to WAC 388-531-0900]

NICU/PICU care includes management, monitoring, and treatment of the neonate/infant including respiratory, pharmacological control of the circulatory system, enteral and parenteral nutrition, metabolic and hematological maintenance, parent/family counseling, case management services, and personal direct supervision of the health care team's activities.

### MAA covers:

- One NICU/PICU service per client, per day.
- NICU/PICU services when directing the care of a neonate/infant in a NICU/PICU. These codes represent care beginning with the date of admission to the NICU/PICU.



**Note:** Once the infant is no longer considered critically ill, hospital care CPT codes 99231-99233 (>2500 grams) or 99298-99299 (<2500 grams) must be used.

## Physician-Related Services

- Newborn resuscitation (CPT code 99440) in addition to NICU/PICU services.
- The provider's attendance during the transport of critically ill or critically injured pediatric clients 24 months of age or younger to or from a facility or hospital (CPT code 99289 or 99290).

**The following services (with their corresponding CPT codes) are included in neonatal or pediatric critical care. Do not bill these separately:**

- Bladder catheterization (53670);
- Central (36555 and 36490) or peripheral vessel catheterization (36000);
- Continuous positive airway pressure (CPAP) (94660);
- Endotracheal intubation (31500);
- Initiation and management of mechanical ventilation (94656 and 94657);
- Invasive or noninvasive electronic monitoring of vital signs, bedside pulmonary function testing (94375), and/or monitoring or interpretation of blood gases or oxygen saturation (94760-94762);
- Lumbar puncture (62270);
- Oral or nasogastric tube placement (43752);
- Other arterial catheters (36140 and 36620);
- Umbilical arterial catheterization (36660);
- Umbilical venous catheterization (36510);
- Suprapubic bladder aspiration (51000);
- Surfactant administration, intravascular fluid administration (90780 and 90781);
- Transfusion of blood components (36430 and 36440); or
- Vascular punctures (36420 and 36600).

## **Physician Care Plan Oversight (CPT codes 99375, 99378, and 99380)** [Refer to WAC 388-531-1150]

### **MAA covers:**

- Physician care plan oversight services once per client, per month.
  - ✓ A plan of care must be established by the home health agency, hospice, or nursing facility.
  - ✓ The provider must perform 30 or more minutes of oversight services for the client each calendar month.

**MAA does not cover:**

- Physician care plan oversight services of less than 30 minutes per calendar month (CPT codes 99374, 99377, and 99379).
- Physician care plan oversight services provided by more than one provider during the global surgery reimbursement period, unless the care plan oversight is unrelated to the surgery.

## **Domiciliary, Rest Home, or Custodial Care Services**

CPT codes 99301-99316 are **not** appropriate E&M codes for use in place of service 13 (Assisted Living) or 14 (Group Home). Providers must use CPT codes 99321-99333 for E&M services provided to clients in these settings.

## **Telehealth**

### **What is telehealth?**

Telehealth is when a health care practitioner uses interactive real-time audio and video telecommunications to deliver covered services that are within his or her scope of practice to a client at a site other than the site where the provider is located.

Using telehealth when it is medically necessary enables the health care practitioner and the client to interact in real-time communication as if they were having a face-to-face session. Telehealth allows MAA clients, particularly those in medically underserved areas of the state, improved access to essential health care services that may not otherwise be available without traveling long distances.

The following services are **not** covered as telehealth:

- Email, telephone, and facsimile transmissions;
- Installation or maintenance of any telecommunication devices or systems;
- Home health monitoring; or
- “Store and forward” telecommunication based services. (Store and forward is the asynchronous transmission of medical information to be reviewed at a later time by the physician or practitioner at the distant site).

### **Who is eligible for telehealth?**

Fee-for-service clients are eligible for medically necessary covered health care services delivered via telehealth. The referring provider is responsible for determining and documenting that telehealth is medically necessary. As a condition of payment, the client must be present and participating in the telehealth visit.

MAA will not pay separately for telehealth services for clients enrolled in a managed care plan. Clients enrolled in an MAA managed care plan will have a plan indicator in the HMO column on their DSHS Medical ID Card. Managed care enrollees must have all services arranged and provided by their primary care providers (PCP). Contact the managed care plan regarding whether or not the plan will authorize telehealth coverage. It is not mandatory that the plan reimburse for telehealth.

### When does MAA cover telehealth?

MAA covers telehealth through the fee-for-service program when it is used to substitute for a face-to-face, “hands on” encounter for only those services specifically listed on page B.14.

### Originating Site (Location of Client)

#### What is an “originating site”?

An originating site is the physical location of the eligible MAA client at the time the professional service is provided by a physician or practitioner through telehealth. Approved originating sites are:

- The office of a physician or practitioner;
- A hospital;
- A critical access hospital;
- A rural health clinic (RHC); and
- A federally qualified health center (FQHC).

#### Is the originating site reimbursed for telehealth?

Yes. The originating site is reimbursed a \$20 facility fee per completed transmission.

#### How does the originating site bill MAA for the facility fee?

- Hospital Outpatient: When the originating site is a hospital outpatient department, payment for the originating site facility fee will be paid according to the maximum allowable fee schedule. To receive reimbursement for the facility fee, outpatient hospital providers must bill revenue code 0789 on the same line as HCPCS code Q3014.
- Hospital Inpatient: When the originating site is an inpatient hospital, there is no reimbursement to the originating site for the facility fee.
- Critical Access Hospitals: When the originating site is a critical access hospital outpatient department, payment is separate from the cost-based reimbursement methodology. To receive reimbursement for the \$20.00 facility fee, critical access hospitals must bill revenue code 0789 on the same line as HCPCS code Q3014.

- FQHCs and RHCs: When the originating site is an FQHC or RHC, bill for the facility fee using HCPCS code Q3014. This is not considered an FQHC or RHC service and is not paid as an encounter, and is not reconciled in the monthly gross adjustment process.
- Physicians' Offices: When the originating site is a physician's office, bill for the facility fee using HCPCS code Q3014.

If a provider from the originating site performs a separately identifiable service for the client on the same day as telehealth, documentation for both services must be clearly and separately identified in the client's medical record.

### Distant Site (Location of Consultant)

#### What is a “distant site”?

A distant site is the physical location of the physician or practitioner providing the professional service to an eligible MAA client through telehealth.

#### Who is eligible to be reimbursed for telehealth services at a distant site?

MAA reimburses the following provider types for telehealth services provided within their scope of practice to eligible MAA clients:

- Physicians (including Psychiatrists); and
- Advanced Registered Nurse Practitioners (ARNPs).

#### What services are covered using telehealth?

Only the following services are covered using telehealth:

- Consultations (CPT codes 99241-99275);
- Office or other outpatient visits (CPT 99201-99215);
- Psychiatric intake and assessment (CPT code 90801);
- Individual psychotherapy (CPT codes 90804-90809); and
- Pharmacologic management (CPT codes 90862).



**Note:** Refer to other sections of these billing instructions for specific policies and limitation on these CPT codes.

**How does the distant site bill MAA for the services delivered through telehealth?**

The payment amount for the professional service provided through telehealth by the provider at the distant site is equal to the current fee schedule amount for the service provided.

Use the appropriate CPT codes **with modifier GT** (via interactive audio and video telecommunications system) when submitting claims to MAA for payment.

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